

# How CLIC Sargent's evidence base informs social care services for young people with cancer

CLIC Sargent – December 2013

## CLIC Sargent evidence base



#### Database of external research and data -

- Includes key epidemiology data, government research, academic papers, and relevant third sector data
- Allows us to identify research gaps and opportunities

### **CLIC Sargent social research**

Informs policy position and service delivery

#### User feedback data

 Allows us to capture continuous data from those we support

### **Key Performance Indicator data**

 Allows us to monitor performance and drive improvements

## Young people programme



- Our young people's programme aims to provide enhanced, tailored support for young people
- We have tested and evaluated a range of pilots with full participation from young people
- We have identified a need for a 'universal' and an 'enhanced' service for young people:
  - Universal open to all young people to access and needs met by information, advice, guidance and financial support
  - Enhanced medium and high level needs met by trained care professionals
- Our most recent evaluation of the young people community worker role demonstrates the importance of community outreach
- This presentation aims to show how our evidence base has informed our young people's programme.

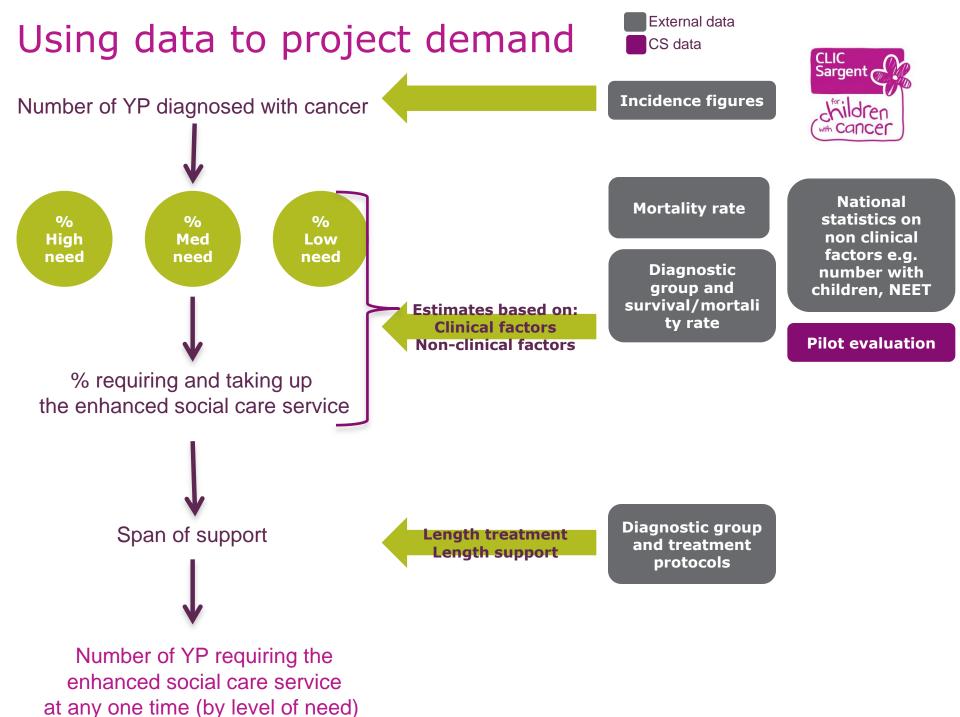
# Identifying and using evidence to shape our young people's programme



 We have used evidence that relates to three areas to help us define our 'Enhanced Service' for young people

# Demand Service components and methods of delivery Workforce planning

- We will use the evidence to make assumptions that enable us to plan the future 'Enhanced Service'
- We will add to and amend the framework over time as more evidence becomes available, and as we test out service provision.



# Using data to project demand (cont.)



CLIC Sargent model operates within wider TYA service models

## Universal Service

100% will access this service. 20% will only access this service (low level needs). High level needs met by trained care professionals 30%

Medium level needs met by trained care professionals 50%

90% will access

100%

will access

Enhanced Service

Low level needs met through information, advice and grants

20%

# Using evidence to inform CLIC Sargent's services strategy



- CLIC Sargent's vision is to offer support to every child and young person with cancer up to the age of 25
- We are committed to deliver the social care support that they need where they need it
- We know that at present there is a significant gap in social care support for young adults with cancer
- We are currently the only national organisation providing social care for this age range
- As an identified organisation with the appropriate structures and systems, we are committed to use our evidence base to drive forward our services and fill this gap.





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