

Understanding patient experience

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The National Cancer Intelligence Network is now operated by Public Health England



Scope

- Patient experience
 - Hospital service improvement / composite indicators
 - Feedback to clinicians & teams
 - Understanding delays in referral from primary care
 - Linkage to other datasets (treatment, outcomes, etc.)
- Patient reported outcomes
 - Quality of life (general and disease-specific)
 - Long term side effects (e.g. pelvic cancers)
 - Linkage to other datasets

Limitations



- Small numbers of patients in many disease types, especially when broken down by hospital
- (Self) selection bias
 - Socio-economic status / ethnicity/ age / sex
 - Under-representation of patients with poor prognosis
- Interpretation of data from multiple questions
- Frequency of sampling

Today's presentations



1. Identification of priorities for service improvement using National Cancer Patient experience survey.
Gary Abel, Cambridge
2. The influence of case-mix on the interpretation of NCPR for service improvement. **Yoryos Lyratzopoulos, Cambridge**
3. Long term side effects in prostate cancer patients.
Heather Kinnear, Belfast
4. Patient reported complications of gynaecological cancer surgery. **Rema Iyer, UCL, London**