Supporting choice for colon and rectal cancer patients

Patients' right to choose

" You have the right to make choices about your NHS care and to information to support these choices. "

The NHS Constitution

What information sources might be useful to cancer patients?

- Cancer Patient Experience Survey
  - National and trust based reports or overview spreadsheet.
- National Cancer Peer Review
  - Network and trust reports – aimed at an expert audience.
- NHS Choices
  - Lots of information, but what do I do about it?
- Cancer registries
  - Numbers of patients treated, treatment rates, outcomes.
- Macmillan
  - Information on Macmillan Quality Environment Mark, Information Centres, Support Groups, etc.

Service profiles collate much of this information

But most isn't currently in the public domain...

What NCIN and Macmillan each bring

- Knowledge of what information exists

- 'Information intermediary' able to broker access

- Advice on presentation and interpretation

- Trusted brand; where patients will go for support

- Interest in promoting and supporting patient choice

- Access to networks of patients and carers

What are we doing?

1. Survey patients and carers – what information would be useful? What do we have?

2. Design pilot website to present information about particular hospitals and compare hospitals.

3. Test pilot website with a range of interested parties (including today).

4. Reflect on feedback and, if supported, improve and expand the site.

Today...

- Talk you through the information included in the pilot.

- Get your feedback on:
  - the information included / missing
  - how we plan to present it
  - how we make it most useful for patients

- Include this in our review of the pilot and plans for the future.

Any comments or questions?
(we will circulate a link when the pilot website is up and running)