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CANCER SUPPORT**



Supporting choice for colon and rectal cancer patients

Patients' right to choose

“ You have the right to make choices about your NHS care and to information to support these choices. ”

The NHS Constitution



What information sources might be useful to cancer patients?

- Cancer Patient Experience Survey
 - National and trust based reports or overview spreadsheet.
- National Cancer Peer Review
 - Network and trust reports – aimed at an expert audience.
- NHS Choices
 - Lots of information, but what do I do about it?
- Cancer registries
 - Numbers of patients treated, treatment rates, outcomes.
- Macmillan
 - Information on Macmillan Quality Environment Mark, Information Centres, Support Groups, etc.

Service profiles collate much of this information

Cancer Service Profiles for Colorectal Cancer - Look and feel mockup - dummy data
Version 0.4, Sept 2011. Please direct comments and feedback to profiles@ncin.org.uk

Jo Blogs NHS Trust

NHS National Cancer Action Team Part of the National Cancer Programme

NCIN national cancer intelligence network <http://www.ncin.org.uk>

Legend:
● Trust is significantly different from England mean
● Trust is not significantly different than England mean
○ Statistical significance can not be assessed

England mean: Lowest in Eng. | Eng. 50th Percentile | Eng. mean | Eng. 75th Percentile | Highest in Eng.

Section	#	Indicator	No. of patients/cases or value	Proportion or rate			Trust rates or proportion compared to England mean		Source	Period
				Trust	Lower 95% confidence	Upper 95% confidence	England	Range		
Size	1	Number of new patients treated per year	90					0%		
	2	Patients aged 70+	50	50%	49%	52%	60%	0%		
	3	Patients with recorded ethnicity	89	89%	86%	92%	94%	0%		
	4	Patients recorded as non white-British	15	15%	15%	15%	16%	0%		
	5	Patients who are income deprived	Quintile 2	17%	16%	18%	18%	0%		
	6	Male patients	2	2%	2%	2%	7%	0%		
	7	Patients with a registered cancer stage	70	70%	68%	72%	77%	0%		
	8	Patients with a Stage A or B disease at diagnosis	40	40%	39%	41%	45%	0%		
	9	Patients with a Charlson co-morbidity index >0	34	34%	33%	35%	38%	0%		
Demographics (based on new patients treated per year)	10	The specialist team has full membership	Yes					0%		
	11	Proportion of peer review indicators met		82%				0%		
	12	Peer review: are there immediate risks?	No					0%		
	13	Peer review: are there serious concerns	No					0%		
	14	Patients reporting good availability of a CNS	92	92%	89%	95%	99%	0%		
Specialist Team	15	Surgeons not managing 20+ cases per year	4	40%	39%	41%	45%	0%		
	16	Number of two week wait referrals for cancer	42					0%		
Through input	17	Number and proportion of admissions that are emergencies	120	48%	47%	49%	52%	0%		
	18	Patients referred via the screening service	17	17%	16%	18%	19%	0%		
Waiting times	19	TWW referrals with suspected cancer seen within 2 weeks	37	88%	85%	91%	93%	0%		
	20	TWW referrals treated within 62 days	41	98%	95%	101%	103%	0%		
	21	TWW referrals diagnosed with cancer	7	7%	7%	7%	14%	0%		
	22	Patients treated within 31 days of agreeing treatment plan	91	91%	88%	94%	93%	0%		
Practice	23	Surgical cases treated laparoscopically	12	12%	12%	12%	21%	0%		
	24	Patients resected for liver metastases	8	8%	8%	8%	16%	0%		
	25	Patients undergoing a major surgical resection	29	32%	31%	33%	38%	0%		
	26	Mean length of stay for elective admissions	4.5	4.4	4.6	4.6	0			
	27	Mean length of stay for emergency admissions	5.7	5.5	5.9	5.7	0			
Outcomes and Recovery	28	Surgical patients readmitted as an emergency within 28 days	4	4%	4%	4%	10%	0%		
	29	New to follow-up outpatients appointments		76%	74%	78%	82%	0%		
	30	Patients treated surviving at one year	90	90%	87%	93%	91%	0%		
	31	Surgical patients who die within 30 days	1	1%	1%	1%	1%	0%		
Patient Exp.	32	Patients reporting being treated with respect and dignity	92	92%				0%		
	33	Cancer patient experience survey questions scored as "green"	3	87%				0%		
	34	Cancer patient experience survey questions scored as "red"	6	4%				0%		

But most isn't currently in the public domain...

What NCIN and Macmillan each bring



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- Knowledge of what information exists
- ‘Information intermediary’ able to broker access
- Advice on presentation and interpretation
- Trusted brand; where patients will go for support
- Interest in promoting and supporting patient choice
- Access to networks of patients and carers

What are we doing?

1. Survey patients and carers – what information would be useful? What do we have?
2. Design pilot website to present information about particular hospitals and compare hospitals.
3. Test pilot website with a range of interested parties (including today).
4. Reflect on feedback and, if supported, improve and expand the site.

Today...

- Talk you through the information included in the pilot.
- Get your feedback on:
 - the information included / missing
 - how we plan to present it
 - how we make it most useful for patients
- Include this in our review of the pilot and plans for the future.

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Any comments or questions?

(we will circulate a link when the pilot website is up and running)